

Virtual Faculty Information



Melanie Dorey, RPhT, QP503A, is the Compounding Learning and Product Specialist at CriticalPoint LLC and is licensed in Canada as a Pharmacy Technician. She graduated in 2006 from La Cite Collegiale from a two-year Pharmacy Technician program specializing in sterile compounding and has been continuously employed as a technician at a pediatric hospital since that time. Melanie has served as an aseptic teacher (practical and theory) at an accredited pharmacy technician college in Ottawa since 2010. She has been working with CriticalPoint since 2015, where she is currently the lead faculty for sterile compounding aseptics and serves as the lead SME in nonsterile compounding. Melanie develops SOPs and eLessons as well as virtual and live face-to-face training curricula.



Eric S. Kastango, M.B.A., B.S.Pharm., FASHP, is president of Kastango Consulting Group LLC, a health-care consulting firm, and CriticalPoint, LLC, a web-based education company. Mr. Kastango received his Bachelor of Science degree in pharmacy from the Massachusetts College of Pharmacy and Allied Health Sciences and his Master of Business Administration degree from the University of Phoenix. He completed 65 hours of training in nuclear pharmacy at Purdue University and 80 hours of didactic training for the Six Sigma Green Belt certification that he started with BD Medical Systems. Since 1980, he has practiced pharmacy in a number of practice settings, including hospitals, community, and home care, and in a number of different of roles, including the Corporate Vice President of Pharmacy Services for Coram Healthcare Corporation. He has also managed an FDA-registered cGMP manufacturing operation for Baxter Healthcare Corporation. He is an active member and Fellow of the American Society of Health-System Pharmacists and served on the USP Sterile Compounding Committee from 2005–2010, and 2010–2015 USP Council of Experts, Compounding Expert Committee until April 2013. In May 2013, USP recognized Eric and the members of Compounding Expert Committee with an Award for Outstanding Contribution to the USP standards-setting process. He has served on the USP Hazardous Drug Expert Panel since 2010 and is actively working with NABP and state boards of pharmacy to provide training to their sterile compounding inspectors. Eric also served on the Expert Panel for ASHP Research & Education Foundation in the development of the 2015 Outsourcing Sterile Products Preparation Vendor Assessment Tool and ASHP’s Insourcing Readiness Assessment Tool.



Patricia Kienle, RPh, MPA, BCSCP, FASHP, is the Director of Accreditation and Medication Safety for Cardinal Health. Patti has presented over 500 talks on medication safety, compounding, regulatory, and accreditation issues. She is the author of *The Chapter <795> Answer Book*, *The Chapter <797> Answer Book*, and *The Chapter <800> Answer Book* and co-author of *Meeting Accreditation Standards: A Pharmacy Preparation Guide*. Patti is a member of the USP Compounding Expert Committee and chairs the subcommittee on hazardous drugs. Patti has been a valued part of the CriticalPoint live training faculty for over a decade.



Virtual Faculty Information



Mary Nazzal, Pharm.D., BCSCP., is the Associate Director of Field Operations for Kastango Consulting Group. She received her PharmD degree from Butler University of Indianapolis and has completed the Nuclear Pharmacy Certificate Program at Purdue University. Mary received her Compounded Sterile Preparations Certification from the Board of Pharmacy Specialties in the fall of 2019 as a member of its inaugural class. She has over 14 years of progressive and diverse hospital pharmacist experience, including administrative, inpatient pharmacy, de-centralized pharmacy, and operating room, with a focus in sterile compounding. She performs gap analysis, facility design development, and review of construction documents for clients to ensure regulatory compliance as well as provide best practice recommendations regarding sterile compounding.



Abby Roth, CMQ/CO, QP503A qualified, is the Senior Director of Business Operations at CriticalPoint. In addition to operational responsibilities, she develops content for CriticalPoint's eCurriculum and live onsite and live virtual training classes. Her background in pharmaceutical microbiology includes extensive knowledge of environmental monitoring, including program development, sampling technique, sample analysis, and data trending. Abby also has experience in consulting on microbial contamination sources and remediation. She served on the USP Compounding Expert Committee during the 2015–2020 cycle.



Adam West is the Environmental Monitoring and Training Specialist at CriticalPoint, where he is responsible for the development and delivery of live onsite, virtual, and eLesson curricula related to aspects of primary and secondary engineering controls and certification. Adam has over ten years of experience in the certification industry providing Field Certification Services for 503A and 503B sterile compounding facilities and pharmaceutical and medical device manufacturers. Adam also has expertise in viable environmental monitoring, including sampling plan development and remediation. Adam holds the Registered Cleanroom Certification Professional – Sterile Compounding Facilities (RCCP-SCF) certification and NSF-49 accreditation.