

Virtual Faculty Information



Melanie Dorey, RPhT, QP503A, is licensed in Canada as a Pharmacy Technician. She graduated in 2006 from La Cite Collegiale from a two-year Pharmacy Technician program specializing in sterile compounding and has been continuously employed as a technician at a pediatric hospital since that time. Melanie has served as an aseptic teacher (practical and theory) at an accredited pharmacy technician college in Ottawa since 2010. She has been working with CriticalPoint since 2015, where she is currently the lead faculty for sterile compounding aseptics and serves as the lead SME in nonsterile compounding. Melanie develops SOPs and eLessons as well as virtual and live face-to-face training curricula.



Kate Douglass, RN, MS, QP503A qualified, is the Chief Learning Officer at CriticalPoint and has been with CriticalPoint for 12 years. Kate has written numerous articles on sterile compounding quality and training. She co-authored a paper commissioned by the Pew Charitable Trust titled “Quality Standards for Large-Scale Sterile Compounding Facilities” and oversees the CriticalPoint USP Compliance Studies. Kate has personally supervised the design, engineering, and build of pharmacy compounding facilities that met or exceeded USP requirements and was the project manager for the design and build of CriticalPoint’s Center for Training and Research in Totowa, NJ. Kate is responsible for the design, maintenance, and ongoing implementation of all CriticalPoint products.



Patricia Kienle, RPh, MPA, BCSCP, FASHP, is the Director of Accreditation and Medication Safety for Cardinal Health. Patti has presented over 500 talks on medication safety, compounding, regulatory, and accreditation issues. She is the author of *The Chapter <795> Answer Book*, *The Chapter <797> Answer Book*, and *The Chapter <800> Answer Book* and co-author of *Meeting Accreditation Standards: A Pharmacy Preparation Guide*. Patti is a member of the USP Compounding Expert Committee and chairs the subcommittee on hazardous drugs. Patti has been a valued part of the CriticalPoint live training faculty for over a decade.



Abby Roth, CMQ/CO, QP503A qualified, is the Senior Director of Business Operations at CriticalPoint. In addition to operational responsibilities, she develops content for CriticalPoint’s eCurriculum and live onsite and live virtual training classes. Her background in pharmaceutical microbiology includes extensive knowledge of environmental monitoring, including program development, sampling technique, sample analysis, and data trending. Abby also has experience in consulting on microbial contamination sources and remediation. She served on the USP Compounding Expert Committee during the 2015–2020 cycle.



Adam West is the Environmental Monitoring and Training Specialist at CriticalPoint, where he is responsible for the development and delivery of live onsite, virtual, and eLesson curricula related to aspects of primary and secondary engineering controls and certification. Adam has over ten years of experience in the certification industry providing Field Certification Services for 503A and 503B sterile compounding facilities and pharmaceutical and medical device manufacturers. Adam also has expertise in viable environmental monitoring, including sampling plan development and remediation. Adam holds the Registered Cleanroom Certification Professional – Sterile Compounding Facilities (RCCP-SCF) certification and NSF-49 accreditation.